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Vendor:Avaya

Exam Code:78201X

Exam Name:Avaya IP Office Platform Support
Certified Exam

Version:Demo

QUESTION 1

A law enforcement organization wants to enable full-time automated authenticated recordings of speech from people calling an anonymous tip line, which is included as an option in their auto attendant. What are the two essential steps required to set up Avaya Contact Recorder to achieve this objective? (Choose two.)

- A. Create a user for the Tip Line calls with necessary privileges.
- B. Configure a Tip Line folder in the Voicemail Pro drive with appropriate access controls.
- C. Select the time profile for Recording with suitable policies.
- D. Create a short code to start and stop recording with proper authorization.
- E. Set the recording destination to VRLA with encryption and integrity protection.

Correct Answer: AE

QUESTION 2

A customer has 25 users who are using one-X Portal, and they have the UCMv2 installed on their IP Office 500 V2 system. What is the maximum number of voicemail ports supported on the Voicemail Pro in this scenario?

- A. 30
- B. 20
- C. 25
- D. 40

Correct Answer: B

<https://downloads.avaya.com/css/P8/documents/101005065> Page: 9

QUESTION 3

Which of the following applications would allow a system administrator to view historical events and alarms on a trunk in the IP Office?

- A. System Status Application
- B. Historical Reporting Application
- C. Advanced Summary Reporter
- D. Call Detail Reporter

Correct Answer: A

<https://downloads.avaya.com/css/P8/documents/100150298>

QUESTION 4

Which two email clients are fully supported for IP Office IMAP services, which enable users to retrieve their voicemail messages through specific email programs? (Choose two.)

- A. MS Outlook with Exchange Server
- B. Lotus Messages with Domino Server
- C. Microsoft Office Communicator with Exchange Server
- D. Lotus Notes with Domino Server

Correct Answer: AD

QUESTION 5

Which feature of IP Office is necessary to trigger screen pops, where the caller ID prompts the computer to display a record associated with that number?

- A. Voicemail Pro
- B. Avaya Aura?Application Enablement Services
- C. TAPILink Pro
- D. UMS

Correct Answer: C

QUESTION 6

If a 4-port expansion card is added to the IP Office 500 V2, what is the maximum number of expansion units that the IP Office can support?

- A. 10
- B. 8
- C. 12
- D. 14

Correct Answer: C

QUESTION 7

Which configuration areas must be set up by all VoIP device users, agents, and hot desking users?

- A. Telephony-Supervisor Settings
- B. Services
- C. Mobility
- D. User Rights
- E. Extension

Correct Answer: D

QUESTION 8

A remote worker using Avaya Windows Communicator visits the office headquarters where IP Office and one-X?Portal are located. Which two technologies can enable the worker to re-register locally? (Select two.)

- A. Session Border Controller
- B. Wi-Fi calling
- C. Split-brain DNS
- D. Port Address Translation (PAT)
- E. Extensible Messaging and Presence Protocol (XMPP)

Correct Answer: BC

References: <https://downloads.avaya.com/css/P8/documents/100175092> Page: 40

QUESTION 9

Where can password policies and password complexity requirements be configured for Users?

- A. Web Self Administration application
- B. Avaya Cloud management console
- C. Avaya Aura Security Manager
- D. Avaya IP Office Manager

Correct Answer: D

QUESTION 10

A customer requires a Hunt Group to be created for their main incoming number. The Hunt Group should have four members and use longest wait logic. The user's extension should ring for 10 seconds before trying the next available person. Which timer should be configured with a value of 10 seconds to achieve this requirement?

- A. No answer time for the Hunt group
- B. No answer time for the User
- C. Fall-back timer
- D. The Hunt Group overflow timer

Correct Answer: A

<https://downloads.avaya.com/css/P8/documents/100119917>

QUESTION 11

If you choose to reset security settings to their default values, which three passwords will you be required to change to ensure secure access to the IP Office Platform? (Choose three.)

- A. Superuser Password
- B. Root Password
- C. Security Administrator Password
- D. Voicemail Pro Password
- E. System Administrator Password

Correct Answer: ACE

QUESTION 12

A customer wants to enable a secondary dial tone when making outgoing calls for a specific group of users. Where should this function be enabled?

- A. on the User Telephony configuration
- B. on the Short Code configuration
- C. on the ARS table configuration
- D. on the System Telephony configuration

Correct Answer: B

https://downloads.avaya.com/elmodocs2/ip_office/R4.1/Short_Codes.pdf